



reachout



mission

To provide with excellence love and dignity a full continuum of affordable housing and services to senior citizens. We serve the Mennonite Constituency and others who wish to live in a community of Christian faith.



Tabor Manor Wellness Suites: Ribbon Cutting

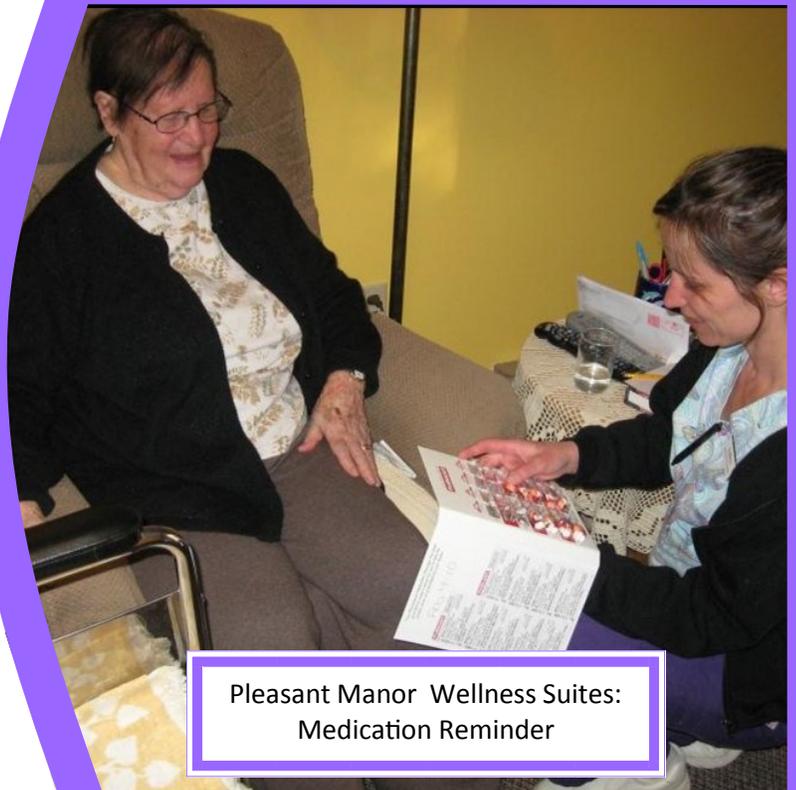
MAXIMIZING OUR GROWTH POTENTIAL

We are ecstatic to report that the Wellness Suite program at Tabor Manor is now officially open. Tenants began moving in on February 16.

On April 27, we were honored to host a ribbon cutting and grand opening for this exciting new program.

Pictured above from left to right are Counsellor Bill Phillips; Donna Rubin, CEO, OANHSS; Glen Unruh, President, Pleasant Manor and Tabor Manor; Hon. Dipika Damerla, Associate Minister of Health and Long Term Care; Tim Siemens, CEO, Pleasant Manor and Tabor Manor; Christine Cumming, HNHB-CCAC; Donna Cripps, CEO, HNHB-LHIN; Christine Leonard, Director, Tabor Manor; and Joan Carter, Wellness Suite Tenant, Tabor Manor.

The Wellness Suite programs at both homes provide opportunity for people to live semi-independently in their own homes, out of hospital and long term care. Placement into 20% of the units is done in collaboration with the home and HNHB-CCAC. Supportive care within the Wellness Suites, carried out by certified PSWs, is made possible through funding from the Ministry of Health and Long Term Care.



Pleasant Manor Wellness Suites:
Medication Reminder

ORGANIZATIONAL PERFORMANCE & QUALITY IMPROVEMENT

Both homes have created Quality Improvement Plans (QIPs) for Long Term Care, Supportive Housing and General Operations and can be found on our website, (Resources/Quality Initiatives). Our decision to focus all QIP's on "Client-Experience" directly aligns with our core business - "relational service". Our quality initiatives for the coming year seek to enhance customer service in the area of laundry and bathing, housekeeping, courtesy and helpfulness, our grounds maintenance, entrances and education and training for staff and volunteers. We encourage you to read our QIP's.

LEADERS IN CARE

We are proud to be leaders of care in Niagara through the implementation of the Montessori method of dementia care in our homes. To date, 117 of 320 of our employees have been trained. That's phenomenal! The Montessori method seeks to acknowledge the individual for who they are and to build into their daily living meaningful activities that validate their identity. Engaging people in these types of activities can help reduce frustration, tension and behaviours, thereby increasing the quality of life for everyone.

"CONNEXIONS" - PEOPLE MAKING A DIFFERENCE & BEING TRANSFORMED

I just love working with friends and acquaintances of my parents and the community, a connection with my heritage that seems more important as I grow older. I love being able to speak German to many of the residents whose first language is German. I feel this is where I belong.

Anna Willms, Registered Nurse, Pleasant Manor

Since working at a nursing home in Vineland through high school, I have known that I wanted to work with seniors. Being in a university co-op program I have since had numerous other great experiences, but having the opportunity this summer to work with seniors again at Tabor Manor has felt like coming home! I have only had the pleasure of working with the staff, tenants and residents of Tabor Manor for a short time, but already I have felt an overwhelming sense of love and God's presence among this community. I have felt so blessed to have people open up to me with their stories and faith journeys and have already felt impacted in such a short time by the people I have had the unique privilege to meet! I look forward to what this summer brings and the many people I will meet.

Michelle Koop, Chaplaincy Intern, Tabor Manor

ON THE HORIZON

June 13	Heritage Day & Family Picnic 10:00am-1:00pm	Tabor Manor
June 20	Farm Day 10:00am-1:00pm	Pleasant Manor

VITAL STATISTICS - Waiting Lists

	Tabor Manor	Pleasant Manor
Apartments	901	692
Long Term Care	198	34

THE SPIRIT IS ON THE MOVE

The Sunday morning worship experience attendance has remained consistent with around 50 persons, even with the warmer weather the past few months. Having tenants volunteer as soloist, music leader and pianist has been a great blessing. A new experience in the chaplaincy department has been the addition of a summer intern from Conrad Grebel who is with us from May through August. She connects very well to tenants and residents in both private and group settings. The addition of the Wellness Suites brings further opportunity for ministry and service and it's a privilege to learn each individual's life story. "For you have been my hope, Sovereign Lord, my confidence since my youth." Psalm 71:5. **Waldo Pauls, Lead Chaplain, Tabor Manor**

Isaiah 40:31 "But those who trust in the Lord will renew their strength." One author has suggested that "renew" means to "exchange". In other words, we exchange our strength for God's strength. This verse serves as a daily reminder of where we should go for our source of strength! God is there to daily exchange our strength for His! I seek to remember these truths myself. It is my privilege is to share these reminders with our tenants and residents. May God bless and strengthen each of us daily! **Bryan Sweet, Chaplain, Pleasant Manor**